



## Lewes District Citizens Advice

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@Lewescab1



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Lewes  
BN7 1AB

37 Church Street  
Seaford  
BN25 1HG

[www.lewesdistrictcab.org.uk](http://www.lewesdistrictcab.org.uk)

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**For immediate release**

### Lewes District Citizens Advice announces emergency changes to services

Lewes District Citizens Advice has announced that face-to-face advice services in all their offices have been suspended for the foreseeable future.

People who have already booked appointments should not attend and should call **01273 007557**

There are a number of ways people can continue to get advice during this time.

- General advice will be given via our Adviceline which people can reach by calling **03444 111 444**. This is open Monday to Friday from 9am to 5pm.
- Email advice is available via [www.eastsussexcab.co.uk](http://www.eastsussexcab.co.uk)
- Chat online to an advisor by visiting our website at [citizensadvice.org.uk/contact-us](http://citizensadvice.org.uk/contact-us).
- Advice on consumer issues (e.g. issues related to products or services) can contact the Citizens Advice consumer helpline on 0808 223 1133 or chat online to an advisor on our website.
- To make a new claim for Universal Credit call the Universal Credit Help to Claim line on 0800 1448444.

Waiting times for these services may be longer than usual as we adapt to our new patterns of working.

### **Jackie Wilkes, Chief Officer of Lewes District Citizens Advice, said:**

“Citizens Advice is here to give people the knowledge and confidence they need to find their way forward in these difficult times. You can find frequently updated advice on a range of issues related to the Coronavirus outbreak at [citizensadvice.org.uk/coronavirus](http://citizensadvice.org.uk/coronavirus).

We offer advice over the telephone and via email. People looking for advice can go online to [www.lewesdistrictcab.org.uk](http://www.lewesdistrictcab.org.uk)”

**Notes to editors:**

1. The Citizens Advice service comprises a network of local bureaux, all of which are independent charities and the national charity Citizens Advice. Together we help people resolve their money, debt, legal and other problems by providing information and advice and by influencing policy makers. For more information please visit our website [www.lewesdistrictcab.org.uk](http://www.lewesdistrictcab.org.uk). We are also on Twitter @lewescab1.
2. The advice provided by the Citizens Advice service is free, independent, confidential and impartial and is available to everyone regardless of race, sex, disability, sexual orientation, religion, age of nationality.
3. The majority of our staff are trained volunteers, working at around 3,500 offices across England & Wales.